

Name

Name 2

Address 1

Address 2

City, State, Zip

IMPORTANT DEBIT CARD INFORMATION FOR UNITED BANK CUSTOMERS

We're pleased to provide you with information regarding the use of your existing Debit Card with your converted WesBanco account:

- **To make the transition to WesBanco as easy as possible, you will continue to use your existing Debit Card and associated PIN.**
- **You will NOT receive a replacement card.**

During the system conversion period from **2:00 PM EST February 08, 2019 until 8:00 AM EST February 11, 2019** you may have limited access to your entire account balance and balance inquiries will not be available.

For your protection, in the event that a technical issue may arise, we recommend that you have an alternate form of payment available.

As a WesBanco customer using your existing Debit Card, you will have the benefit of an expanded ATM network and peace of mind with WesBanco's enhanced fraud detection and prevention. Plus, flexible features and added security:

- **Access to more than 55,000 surcharge-free ATMs worldwide through the Allpoint ATM Network -**
To view these locations, visit wesbanco.com or visit the WesBanco Mobile App and search using your zip code for surcharge-free ATMs closest to home, work and travel destinations.
- **State of the art fraud detection and prevention -**
WesBanco uses industry-leading technology to help identify and prevent suspected fraudulent debit card activity. If you are planning to travel, please let us know by calling 800-905-9043. We can put your debit card on a special status to reduce interruptions while you travel.
- **Real-time Debit Card Alerts –**
WesBanco offers alerts specifically designed to assist you with monitoring your card activity. Please visit wesbanco.com to enroll in Debit Card Alerts. *Please note: CardValet and Visa Purchase Alerts previously available to United Bank cardholders will no longer be available after February 08, 2019.*

It is our priority to make this transition as easy as possible for you. Should you experience any problems, simply call us at 800-905-9043 (M - F, 8:00 AM to midnight, holidays excluded; Sat - Sun, 8:00 AM to 5:00 PM).

Sincerely,



Elizabeth D. Hardy
Senior Vice President
Retail Delivery and Remote Banking